



Inspecting for Better Lives

Annual Service Review

Name of Service: Apple Tree House

We do an annual service review when there has been no major inspection of the service (we call this a key inspection) in the last 12 months. It does not involve a visit to the service but is a summary of new information given to us, or collected by us, since the last key inspection or annual service review.

Has this annual service review changed our opinion of the service? NO

You should **read the last key inspection report for this service** to get a full picture of how well outcomes for the people using the service are being met.

The date by which we will do a key inspection: 25/01/10

Name of inspector:	Date of this annual service review:
Jane Poole	26/01/09

Information about the service

Address of service:	243a Berrow Road, Burnham on Sea. TA8 2JQ
Telephone number:	01278 788228
Fax number:	
Email address:	l.taylor@homes-caring-for-autism.co.uk
Provider web address:	www.homes-caring-for-autism.co.uk

Name of registered provider(s):	Somerset Homes Caring for Autism Ltd Mr Richard Stanley Smith
Name of registered manager (if applicable):	Lorraine Taylor
Categories of registration:	Learning Disability (4)
Conditions of registration:	
Have there been any changes in the ownership, management or the service's registration details in the last 12 months?	YES
If yes, what have they been:	New Manager registered

Date of last key inspection:	25/01/08
Date of last annual service review (if applicable):	N/A

Brief description of the service:

Apple Tree House is registered with the Commission for Social Care Inspection to provide care for up to 4 people who have a learning difficulty.

The house itself is a detached property set close to public transport links and within walking distance of a shop and public house.

All bedrooms are for single occupancy and all have en suite facilities. Communal areas are located on the ground floor; these consist of a dining room, kitchen and lounge.

The home is owned by Somerset Homes Caring for Autism Ltd, the responsible individual is Richard Smith and the registered manager is Lorraine Taylor.

Service update since the last key inspection or annual service review:

What did we do for this annual service review?

We looked at information that we have received and requested since the last Annual Service Review.

The Annual Quality Assessment Audit (AQAA) was sent out to the home and was completed and returned to CSCI in a timely fashion. The AQAA is a self-assessment that focuses on how well outcomes are being met for people using the service. It also gave us some numerical information about the service.

Regulation 37 notices informing us of significant events have been received throughout the year.

The home makes telephone contact with the CSCI if they have any concerns or wish to share information.

What has this told us about the service?

Since the last inspection the home have registered a new manager, Lorraine Taylor. Ms Taylor was previously working at the home as deputy manager and taking charge of day to day care. She is well qualified and has relevant experience. The AQAA was completed to a very high standard giving comprehensive information about the home and demonstrating a commitment to ongoing improvements.

There is evidence that changes made in the home are in line with the wishes of the people who live at Apple Tree House and their representatives. There are monthly meetings for people living at the home and since the last inspection regular parent forums have been set up.

The home uses a variety of communication methods to ensure that people are able to share their views. The company has now designed a touch screen which will further enhance communication methods used in the home.

Changes made in the home have included the installation of a computer with internet access and the provision of a lap top. In response to individuals requests they have also made more male staff available to assist people with specific activities.

The home work hard to ensure that people living at the home are integrated into the local community using local facilities and public transport where appropriate. Staff assist people to take part in further education and work experience courses that individuals have expressed an interest in.

The home has a commitment to ensuring that people also have access to a wide range of leisure activities and are constantly sourcing new experiences in line with peoples' interests. Since the last inspection ice skating and horse riding have been added to the activity programme.

There is a clear staffing structure in the home and staff receive training appropriate to their role. All staff undertake a thorough induction programme and since the last inspection a mentoring system for new staff has been put in place. The AQAA states that the home has a low staff turnover and offers good opportunities for staff to develop a career within the company. To ensure consistency for the people living at Apple Tree House, does not use agency staff

All information provided to the Commission for Social Care Inspection gives evidence that the home continues to provide a good service and has a commitment to ongoing improvement.

What are we going to do as a result of this annual service review?

We are not going to change our inspection plan, and will do a key inspection by 25th January 2010.

However we can inspect the service at any time if we have concerns about the quality of the service or the safety of the people using the service.

Reader Information

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